

# **Quickstart Guide**

**for**

# **Airimba Service Provided**

If your apartment community provides Airimba service, just follow the directions in this quickstart guide to get online! In the wrong place? If your apartment community provides Airimba access, follow the directions in the Airimba Access Provided Quickstart.

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## **WINDOWS VISTA**

1. On your Desktop, right click on the network icon to view menu. (Icon is two computers on top of each other).
2. From the menu, select **Connect to a Network** from the list.
3. Select the **Airimba SSID** with the strongest signal.
4. Once connected, Open a Web Browser and you will be directed to the Airimba greeting screen.
5. On the Airimba Greeting Screen, scroll to the bottom of the page.
6. Click the **Sign Up Now** button to view the sign-up form.
7. Fill out all fields in the form, read and accept terms and conditions, and click the **Create Account** button.
8. Depending on the rules of your property management company, you may have instant access to the internet or be required to wait a short period of time for management approval. After your account is approved, open an internet browser to view the greeting screen.
9. At the top of the greeting screen, you will see an area to enter you login and password. Enter your login and password in those fields to get to the internet with Airimba.

NOTE: Make sure you have your browser set to allow pop-us from Airimba.

## **WINDOWS XP**

1. In the bottom left corner of the computer screen, click on the **Start** button to display the Start menu.
2. In the Start Menu, click on **Control Panel** to display the Control Panel dialog.
3. In the Control Panel window, click on **Network Connections** to display the Network Connections dialog.
4. Right click on **Wireless Network Connection** to view menu.
5. Double-Click on **Properties** to view Wireless Network Connect Properties dialog.
6. On the General Tab, in the "This connection uses the following items:" list, single click on **Internet Protocol (TCP/IP)** to highlight it.
7. Click on the **Properties** button to view the Internet Protocol (TCP/IP) Properties dialog.
8. Click the radio button beside **Obtain an IP Address Automatically** to mark it active.
9. Click the radio button beside **Obtain DNS server address automatically** to mark it active.
10. Select **OK** button to close the Internet Protocol Properties window.
11. In the **Network Connections** window, right click on **Wireless Network Connection** to view menu.
12. Click on **View Available Wireless Networks** to open Wireless Network Connection Dialog.
13. Select the **Airimba SSID** with the strongest signal and click **Connect** button.
14. Once connected, open a Web Browser and you will be directed to the Airimba greeting screen. On the Airimba Greeting Screen, scroll to the bottom of the page.
15. Click the **Sign Up Now** button to view the sign-up form.
16. Fill out all fields in the form, read and accept terms and conditions, and click the **Create Account** button.
17. Depending on the rules of your property management company, you may have instant access to the internet or be required to wait a short period of time for management approval. After your account is approved, open an internet browser to view the greeting screen.
18. At the top of the greeting screen, you will see an area to enter you login and password. Enter your login and password in those fields to get to the internet with Airimba.

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## WINDOWS 2000

1. In the bottom left corner of the computer screen, click on **StartM** button to display the Start menu.
2. In the Start Menu, click on **Control Panel** to display the Control Panel dialog.
3. In the Control Panel window, click on **Network and Dial-up Connections**.
4. Right-click on **Local Area Connection**.
5. Select **Properties**.
6. Highlight the **Internet Protocol (TCP/IP)**.
7. Double-click Properties.
8. Select Obtain an IP address automatically.
9. Select **Obtain DNS server address automatically** and click OK button.
10. In the Network and Dial-up Connections window, right-click the icon for your wireless adapter interface.
11. Scan for available networks and select the Airimba SSID with the strongest signal.
12. Click **Connect**.
13. Once connected, Open a Web Browser and you will be directed to the Airimba greeting screen. On the Airimba Greeting Screen, scroll to the bottom of the page.
14. Click the **Sign Up Now** button to view the sign-up form.
15. Fill out all fields in the form, read and accept terms and conditions, and click the **Create Account** button.
16. Depending on the rules of your property management company, you may have instant access to the internet or be required to wait a short period of time for management approval. After your account is approved, open an internet browser to view the greeting screen.
17. At the top of the greeting screen, you will see an area to enter you login and password. Enter your login and password in those fields to get to the internet with Airimba.

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## **MACINTOSH OSX**

1. In the Apple menu, select the **AirPort** icon and then select **Turn AirPort On**.
2. Select **Choice** from the list of available networks.
3. You will get a pop-up window that asks: Do you want to automatically join the wireless network named? Select the Airimba SSID with the strongest signal.
4. When asked, "in the future?", select **Yes**.
5. Once connected, Open a Web Browser and you will be directed to the Airimba greeting screen. On the Airimba Greeting Screen, scroll to the bottom of the page.
6. Click the **Sign-Up Now** button to view the sign-up form.
7. Fill out all fields in the form, read and accept terms and conditions, and click the **Create Account** button.
8. Depending on the rules of your property management company, you may have instant access to the internet or be required to wait a short period of time for management approval. After your account is approved, open an internet browser to view the greeting screen.
9. At the top of the greeting screen, you will see an area to enter you login and password. Enter your login and password in those fields to get to the internet with Airimba.

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## **KEEP YOUR PC VIRUS FREE**

Make sure you keep your computer virus free by installing antivirus/antispyware and stay current with updates. If you don't have antivirus software, you can download a free application of virus software distributed by Grisoft, AVG Antivirus from [free.grisoft.com](http://free.grisoft.com). Listed below are some additional AntiSpyware/Antivirus applications we recommend:

### **AntiSpyware:**

- Windows Defender <http://microsoft.com/athome/security/spyware/software/default.msp>
- Counter Spy <http://www.sunbeltsoftware.com/CounterSpy.cfm>
- Spybot <http://www.safer-networking.org/en/index.html>
- Lavasoft <http://www.lavasoftusa.com/>

### **Antivirus:**

- CA Anti-Virus 2008 <http://home3.ca.com/SubscriberCenter/MSTrialRegistration.aspx>
  - AVG antivirus [free.grisoft.com](http://free.grisoft.com)
- Online Virus scan —Trend Micro HouseCall <http://housecall.trendmicro.com>

## AIRIMBA RECOMMENDED WIRELESS ADAPTORS

In an effort to help you have the best possible wireless experience, we have tested wireless adapters and have determined that the following adapters consistently deliver the highest level of performance.

### Desktop PCs

- USB [Engenius EUB-362 EXT](#). Available for purchase at [NewEgg.com](#).
- USB [Hawking Technologies HWU8DD](#). Available for purchase at [NewEgg](#) and [Best Buy](#).

### Laptop PCs

- USB [Engenius EUB-362 EXT](#). Available for purchase at [NewEgg.com](#).
- USB [Hawking Technologies HWU8DD](#). Available for purchase at [NewEgg.com](#) and [Best Buy](#).
- PCMCIA Proxim Orinoco [11b/g](#) or [11a/b/g](#). Available for purchase at [WirelessGuys.com](#) (<http://shop.wirelessguys.com/s.nl/sc.2/category.63/.f>)
- Internal mini-pci [Engenius EMP-8602](#) (Requires opening laptop for insertion and laptop must have 2 U.FL Antenna Connectors). Available for purchase at [NewEgg.com](#).

### Apple PCs

- [Hawking Technologies HWU8DDA](#). Available for purchase at [Hawkingtech.com](#) and [Best Buy](#).
- Additional adapters from [Hawking Technologies](#) may also work well with Apple PCs.

### Problematic Adapters

Airimba has identified the following wireless adapters as problematic because they have poor receive sensitivity, low transmit power, or overall poor performance:

- Apple Airport/Airport Extreme wireless adapter - low receive sensitivity and low transmit power
- Most USB Sticks from Belkin, Linksys, Netgear, D-Link, Buffalo -low receive sensitivity, low transmit power, and weak internal antenna
- Some early Dell internal wireless adapters and early Intel Centrino wireless adapters - low transmit power and low receive sensitivity